

SHOCKALERT®



OWNER'S MANUAL

Thank you for purchasing the Shock Alert PRO® electrical voltage detection/warning system. Prior to using your device and app, read this manual carefully to understand proper operation. Failure to read this manual in its entirety could result in damage to the Shock Alert PRO device or injury to your person. DO NOT DISCARD THIS MANUAL. File your Product Manual in a safe place. This Shock Alert PRO device is guaranteed against faulty materials or workmanship for a period of one year from date of purchase. Please see page 23 for complete warranty information.

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INTRODUCTION:

Shock Alert PRO is a device used to detect the presence of electrical voltage gradients in water that may be hazardous to service personnel, swimmers, or anyone that comes into contact with that body of water. It also may be used to locate the source of voltage in water.

How can Electricity Enter Water?

The presence of electrical voltage in water could be the result of a number of things, including faulty electrical connection, improper grounding and bonding, stray current, frayed wire, incorrect wiring at a pool or dock light, etc. Ground fault circuit interrupters (GFCI) and other electrical safety equipment can become impaired or fail, and may not protect against electricity present in water.

What is Electric Shock Drowning?

When an individual comes into contact with electrified water, the electricity present will typically take the path of least electrical resistance - through the body. If the voltage differential is sufficiently high, the current flowing through the body can result in temporary paralysis and the inability to swim. Drowning caused by electrical voltage gradients present in water is known as Electric Shock Drowning. Each year in the United States there are reported cases of electrical shock in water, several which have led to death or serious injury. Unfortunately, many of these incidents are incorrectly recorded as a drowning rather than an Electric Shock Drowning.

How does Shock Alert PRO Work?

Shock Alert PRO has three probes at the base of the device designed to detect voltage gradients in water and will notify the user with a visual and audible alert when a voltage level of 17mV/foot or higher is detected. Shock Alert PRO may also be used to help locate the source of voltage in water, visible and audible indicators will intensify as increased levels of voltage are detected (see Page 17 for a complete chart of indicators and voltage detection levels).

You may download the Shock Alert App from the Apple or Android store (see Page 10) for details). Once the Shock Alert Device is connected to your smart phone or tablet, Shock Alert PRO allows you to view voltage gradient levels, watch as electricity levels increase/ decrease, record data sessions*, and save/share recorded data*.

*Subscription required to view, save, download, and share data

Note that Shock Alert PRO is a sensitive detection device. It begins to alert the user of voltage gradients present at 17mV/foot. It is not until a level of 400mV/foot is reached that an average individual might feel tingling in water. At a level of approximately 2,000mV/foot an average individual would experience muscle paralysis, leading to the inability to swim.

Where to use Shock Alert PRO?

- Fresh or chlorinated water
- Saltwater pools
- Concrete, gunite and vinyl lined pools
- Pools, docks, marinas, or fountains/water features

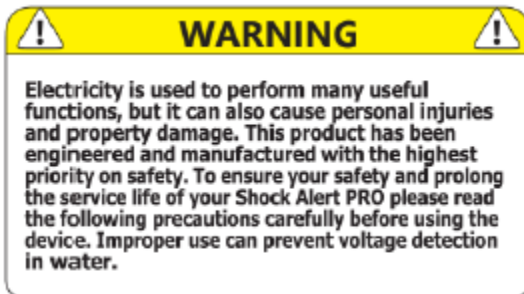
Due to the natural insulating effects of fiberglass, Shock Alert PRO will not detect voltage gradients in fiberglass structures, including pools and hot tubs.

When to use Shock Alert PRO?

- When servicing pool
- After pool installation
- After winterization/opening pool
- After renovations
- When conducting pool or water feature inspections
- If anyone has reported feeling a tingling feeling in pool, dock or water feature
- Routinely before entering water

PARTS LIST:

- 1 - Shock Alert PRO device
- 1 - 3ft. USB charging cord
- 1 – 12ft. rope tether
- 1 – Owner’s Manual



BEFORE YOU BEGIN:

Immediately upon receiving your Shock Alert PRO device, carefully unpack and check the carton contents to ensure that all parts are present and in good condition. Carefully inspect the device according to Shock Alert PRO device image above.

BEFORE YOU BEGIN CONTINUED:

- If you have any doubts about your ability to properly operate this device, do not attempt use.
- To avoid possible personal injury, carefully read and follow all guidelines as noted in this Owner's Manual.
- Use Shock Alert PRO only as specified in this manual or the detection provided might be impaired.
- Shock Alert PRO detects only AC voltage.
- Device is to be used only in water.
- This device is designed to detect electrical voltage gradients in water. It is not designed to detect any other dangerous condition.
- This device is designed to detect electrical voltage gradients in water. It is not designed to, and will not, absorb electrical voltage from the water.
- Shock Alert PRO will NOT detect the presence of voltage in water held in a fiberglass structure (ie: fiberglass pool, fiberglass hot tub, etc.)
- Never swim near or in a marina.
- Keep Shock Alert PRO device out of reach of children. This device is not a toy. Children under the age of sixteen (16) years should not operate this device.
- Use only the USB charging cord provided, to charge the Shock Alert PRO internal battery pack.
- Assure top of Shock Alert PRO device is fully visible and not covered with debris.
- Assure LED indicator lights are visible during start-up self-test (See Operation Instructions, Pages 14-18).
- Assure you hear audible alert during start-up self-test.
- If this device ever fails to test properly, replace it immediately. Products under warranty may be returned to the manufacturer for replacement. See Limited Warranty (Page 23) for additional details.
- Power on all sources of electricity to the pool or dock prior to using Shock Alert PRO. (See Operation Instructions, Pages 14-18)
- Do not work alone when operating device.
- Prior to each use, assure device is not indicating low battery. See Troubleshooting (Page 18) to avoid false readings which could lead to possible electric shock or personal injury.
- Recharge the battery as soon as the indicator begins to chirp.
- Prior to each use, inspect silver metal probes on bottom of unit to assure they are not contaminated. See Proper Care and Maintenance (Page 20) for cleaning instructions.
- Use only the rope tether provided.
- Do not use the tether for anything other than pulling the Shock Alert PRO device through water.
- Strangulation hazard; practice caution when using tether.
- Avoid dropping the Shock Alert PRO device. Dropping the device, especially on a hard surface, can potentially cause damage.
- If device is dropped on hard surface assure it is still functioning. Turn off device and re-start to conduct self-test.
- **Assure the device is turned on prior to placing it into the water. See Operation**

BEFORE YOU BEGIN CONTINUED:

Instructions (Pages 14-18).

- Use caution when placing the device into the water. Use extreme caution if retrieving a device which is indicating voltage in water.
- Shock Alert PRO must be floating in water to operate effectively. Assure nothing is obstructing metal probes on the bottom of device.
- Use caution so you do not come in contact with or fall into the water during the process of operating this device.
- This device will only indicate the presence of electrical voltage gradients at the sensor.
Electrical voltage may be present in other areas of the water.
- **Measure all accessible water locations to assure no presence of voltage. Due to obstructions or natural flow of electricity in the water, measuring multiple locations is required.**
- Any area of a body of water will need to be measured with the Shock Alert PRO device to assure no voltage is present. Service personnel or swimmers should not enter areas not previously measured by Shock Alert PRO.
- **Device only indicates when voltage is present in the water at that moment and does NOT tell you if voltage enters the water at a later time when the device is not in the water and not powered on.**
- An individual diving into or swimming below the surface of water may encounter an area of energized water, despite the Shock Alert PRO floating on the surface indicating no voltage present.
- Shock Alert PRO may not detect voltage in highly contaminated water.
- Metal objects such as ladders, railings and dock frames could be electrified. The Shock Alert PRO will NOT detect the presence of voltage on metal objects unless those metal objects are in direct contact with the water.
- Caution should be taken to verify metal structures or objects not in contact with the water are not electrified and are properly grounded and bonded.
- Do not place ear up to grill where audible alert is located.
- Do not look directly at flashing LED lights for a prolonged period of time.
- Do not poke objects into the grill area covering the audible alarm.
- The Shock Alert PRO device is equipped with both visual and audible indicators, however this device is NOT recommended for use by individuals that are sight or hearing impaired.
- Activation of the alarm on this device indicates the presence of electrical voltage, which can kill you. When the alarm sounds, you must not ignore it.
- Do not disregard visual and audible warnings. The Shock Alert PRO measures voltage in the water that may not be felt by the human body. In addition, the Shock Alert PRO device measures voltage that may be some distance away from a swimmer; in this case the effect may not be felt until that person swims into the electrified area.
- If the alarm on this device sounds while it is in water, DO NOT enter the water. Contact a trained electrical professional immediately to address the problem.
- Do not use Shock Alert PRO if it operates abnormally, as device detection capabilities may be impaired.
- Do not enter water until the instructions outlined in Before You Begin (Pages 4-7),

BEFORE YOU BEGIN CONTINUED:

getting Started (Page 8) and Operation Instructions (Pages 14-18) have been completed.

- Electrical gradients in water can create risks of electrocution and Electric Shock Drowning if an individual enters water in which a sufficiently strong voltage gradient is present.
- This device does not protect against electrical shock to persons already in the water at the time of voltage detection or at the time voltage is introduced to the body of water.
- Do not use Shock Alert PRO if voltage is known to be greater than 120V AC.
- **Do not leave Shock Alert PRO in water for long periods. Remove device from water after testing is complete.**
- Do not disassemble or otherwise attempt to change the form of the Shock Alert PRO device.
- Do not paint the Shock Alert PRO device. This can prevent proper operation.
- Do not place Shock Alert PRO device on or near a heat source.
- Do not attempt to dry the Shock Alert PRO device in a microwave.
- Do not use harsh chemicals or cleaning solvents, insect sprays, or sunscreen on or near this device. Doing so may cause permanent damage.
- This device is not a suitable substitute for frequent electrical inspections by a trained professional.
- Follow all requirements outlined in the National Electrical Code.
- Routine inspection of GFCI devices is recommended.
- This device is not a substitute for regular electrical maintenance.
- Never attempt to introduce voltage into water to test the device operation or for any reason.
- Do not attempt to operate the device while under the influence of alcohol or drugs.
- Do not completely submerge the device for prolonged periods of time.
- Do not use device as a water toy.
- The Shock Alert PRO is not intended for use as a life preserver. Do not use it as a flotation or rescue device.
- Do not use the Shock Alert PRO as a weapon.

Privacy Policy

How we collect and use your information when you use our website or application is subject to and governed by our Privacy Policy, currently available at <https://www.shockalert.com/privacy-policy>

By using our website or application, you agree to our Privacy Policy. Please review our Privacy Policy to understand our policies and practices regarding your information and how we will treat it. We encourage you to check the policy periodically for updates.

Mobile Application Terms of Service

our use of the Shock Alert mobile application, including any content, functionality, and services offered on or through the Shock Alert mobile application, whether as a guest or a registered user, is subject to and governed by our Mobile Application Terms of Service, currently available at <https://www.shockalert.com/mobile-application-terms-of-service>. By using the Shock Alert mobile application, you agree to these Terms of Service. We encourage you to review the Terms of Service periodically for updates.

Getting Started

Battery Charging

Shock Alert PRO includes an internal 3.6V rechargeable lithium battery. To conserve battery life, the device must be shut off when not in use.

1. Turn off the Shock Alert PRO device. This allows the lithium battery to charge more effectively.
2. Place Shock Alert PRO device near an electrical outlet.
3. Using the charging cord provided, plug the small end of the cord into the back of the device and plug the other end into a USB connector. Plug the connector into the outlet.



Battery Warning:

- Li-Ion battery may explode if misused. We are not responsible for any damages or losses caused by misuse (including but not limited to: mis-charging, mis-discharging, any charges of this battery pack, disassembling battery pack).
- Always charge battery with attention. Battery pack should be placed in a fireproof container to avoid any accidents.
- California residents: Warning: Cancer and Reproductive Harm - See Prop 65 Warnings.

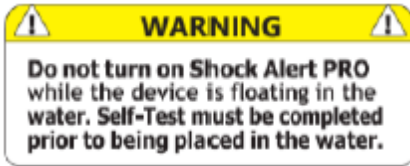
Attaching Tether

Use the loop on either end of the provided 12' tether to attach the tether to the opening on the Shock Alert PRO device as pictured.



Powering on Shock Alert Pro

Hold Shock Alert PRO or place on a flat surface without touching the silver measurement probes on the bottom of the device. Press once on the circular black button located at the top of the Shock Alert PRO. Immediately after powering on, the device will go into self-test mode.



Self-Test Mode

After the Shock Alert PRO device is powered on, it will begin to flash and beep. This is called the self-test mode. Self-test is assuring the device is functioning and the current battery charge is sufficient to operate the device. **NOTE: There are no safety issues associated with touching the silver probes on the bottom of the unit. However, touching them during self-test may cause self-test to fail.** Do not place Shock Alert PRO in the water until Self-Test is completed. Self-test mode will last for approximately five (5) seconds. During this time the Shock Alert PRO will flash orange bars. Once the self-test is complete, the device will display two green flashing LEDs.

NOTE: If the device does not display flashing LEDs following self-check mode the device is not on or blinks one red LED, the device failed the self-test, or the battery needs to be charged. A single beep per second indicates a low battery warning.

DO NOT USE if the unit fails to flash green after self-test completion.

NOTE: If the device flashes a red LED and is producing an audible beeping sound following self-check mode, there may be electrical interference in the area. Using the tether to place the Shock Alert PRO in the water will eliminate this interference and the device will begin to flash green. If the device continues to flash red LED light and is producing an audible beeping sound once placed in the water, the water contains electrical voltage. Refer to How to Locate Voltage Source (Page 18).

Shock Alert PRO App Instructions

The app offers premium features through a subscription service.

App Download

- Download the Shock Alert app from the App Store or Google Play
- Open the app and create an account or log in with existing credentials



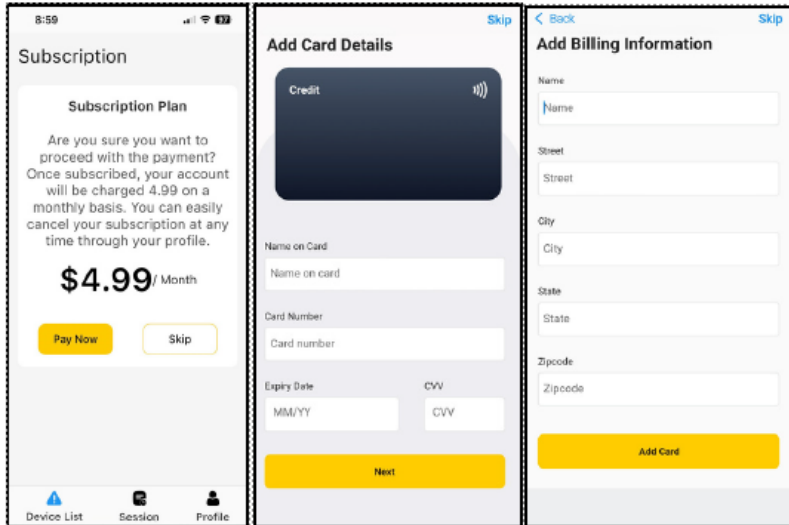
Account Creation

- Upon opening the app, you'll be prompted to create a Shock Alert account
 - If you already have an account, select "Log In"
 - For new users, select "Sign Up" and complete the requested information
 - An account is required for app activation, data recording, and cloud storage features
- *Password requires a special character

The image shows three sequential screenshots of the Shock Alert app's user interface. The first screenshot is the main login screen, featuring the Shock Alert logo at the top, a tagline "Keeping you safe from water currents when electrical faults are detected", and two buttons: "Log In" and "Sign Up". The second screenshot shows the login form with fields for "Email" and "Password", a "Forgot Password?" link, and a yellow "Log In" button. Below the button is a link to "Create a New account? Sign Up" and a small disclaimer. The third screenshot shows the sign-up form with fields for "First Name", "Last Name", "Email", "Password", and "Re Enter Password", a checkbox for marketing notifications, and a yellow "Sign Up" button. A "Log In" link is also present at the bottom.

Billing Information Set Up

After creating your account, you'll be prompted to save your credit card information for activation of the Shock Alert PRO app. *While you may skip this step, billing information is required to connect and use the app to view, store & share test results and access to historical sessions.



Account Management

- Billing Information: Add or update payment details for subscription services
- Profile Settings: Modify account preferences and notification settings
- Password Management: Reset password using the "Forgot Password" link

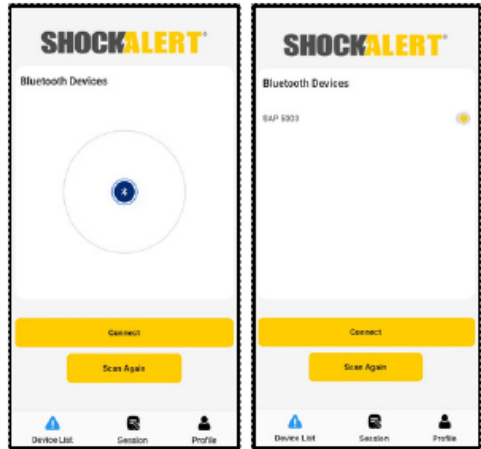
Tips for Optimal Use

- Keep your mobile device within Bluetooth range of the Shock Alert PRO
- Regularly check for app updates to ensure optimal performance
- Monitor your session history to identify water quality patterns
- Ensure your subscription is active for full feature access

Device Connection

To connect your Shock Alert PRO device:

1. Ensure your device is powered on for discovery
2. Navigate to the Device List tab
3. Press the "Scan or Scan Again" button
4. Available devices will appear in your Bluetooth Devices list
5. Select your device from the list using the radio button on the right (button turns yellow) Tap the "Connect" banner near the bottom of the screen



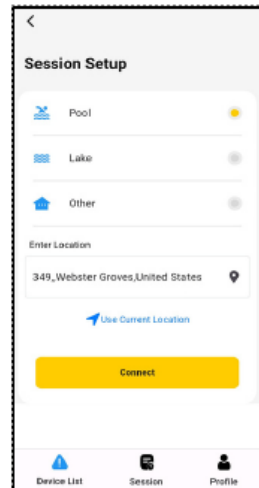
*Only one Blue Tooth device can be connected with a Shock Alert PRO device at a time.

Session Setup

To begin your testing session:

1. Select appropriate water classification
2. Enter Location: Choose "Use Current Location" for automatic address look up or enter manually
***Both body of water type and location is required to proceed to testing.**
3. Tap the "Connect" bar

*Your smart device will need to allow location to use "Select Current Location."



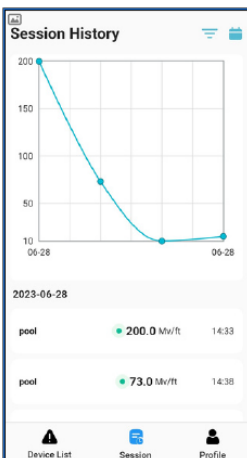
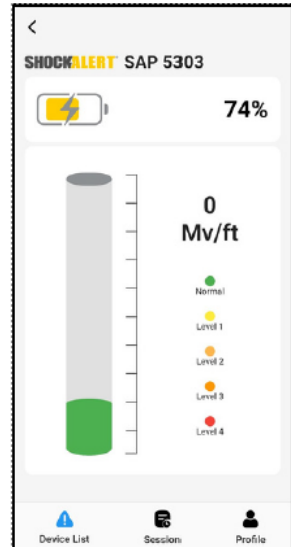


The device will flash BLUE LED which confirms connection. This will be followed by a green flashes indicating your device is ready to begin testing.

Active Session Interface

Once your device has connected, you will be directed to Voltage Gradient Screen to begin water testing. Once your subscription has been established, your sessions are automatically saved. Connection to the internet or Wi-Fi is required to access saved sessions.

Battery strength is displayed on this screen as well.



Session History & Data Analysis

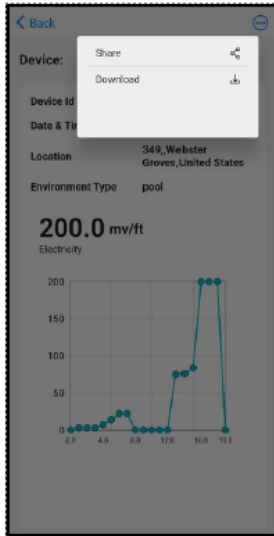
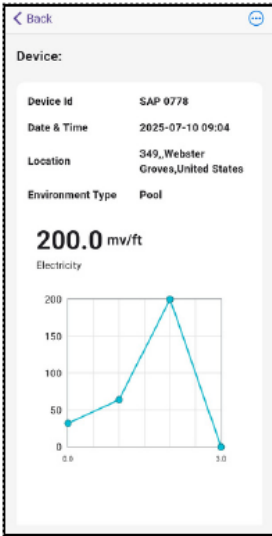
Access data via the "Session" button

- View all recorded sessions
- Graph displays maximum reading plotted over a selected 7-day interval for trend analysis
- Sort or filter data by water body type

Session Details & Data sharing & Export

Selecting any session provides:

- Data Display: Time Series Readings: Complete chronological data for the selected session Export Options: Click the three blue dots in the top right corner of the page
- Share Link: Generate shareable link for session data
- PDF Download: Export session data as downloadable PDF document Data Access: Both sharing and download options provide complete session information for record-keeping or distribution purposes.

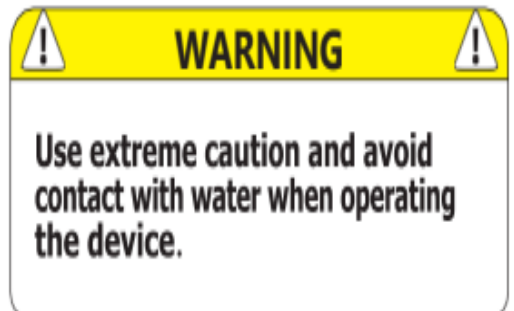
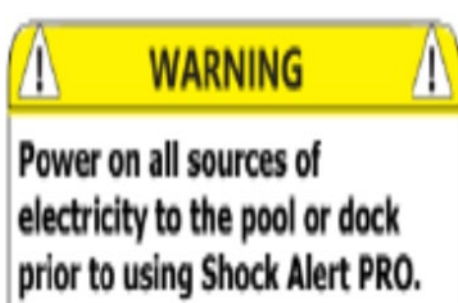


*Need current subscription to view current test results and save/access/share test results.

*Shock Alert device does not need to be connected to access saved sessions.

OPERATION INSTRUCTIONS:

Preparing the area



Water Testing

Using the provided rope tether, lower the Shock Alert PRO into the water. Slowly pull the Shock Alert PRO around the entire perimeter of the pool, dock, fountain, or water feature. Focus carefully on areas surrounding underwater lights, ladders, boat lifts, and other electrical equipment to ensure comprehensive voltage detection in all areas where electrical hazards may be present.



See diagram below as an example of why it is imperative to walk Shock Alert PRO device all the way around a pool or dock. **ALL AREAS NEED TO BE CHECKED FOR VOLTAGE.** Readings must be taken around perimeter of pool or dock due to variation of voltage.



The device should display two green flashes after self-test completion, then device indicator detection levels as specified on Page 17. When voltage levels are less than 17mV/ft (indicating no electrical hazard detected), the device flashes two green LEDs. The app simultaneously reflects this safe reading with a numerical display between 0-17 and a green bar in the Voltage Gradient Graphical Display.

Note that Shock Alert PRO will only detect voltage in the area surrounding the probes. It is necessary to test all areas around the pool, dock, etc. Detection distance will vary due to amount of voltage in the water, conductivity of the water, depth of the water, pool/dock configuration, etc. Take care to move the device to all areas of the water. If the device continues to flash green, and app continues to display a green bar, less than 17mV/ft of voltage is present.



If the Shock Alert PRO detects higher than 17Mv/ft. of voltage present, the LED will begin to flash and produce an audible beeping sound as you pull it around the water. The Voltage Gradient Numerical Display will reflect the voltage level in that area and the Voltage Gradient Graphical Display will display the color consistent with the voltage level detected. This may aid in locating the voltage source. See How to Locate Voltage Source (Page 18).



NOTE: The Voltage Gradient Numerical value accuracy is approximately +/- 10%.

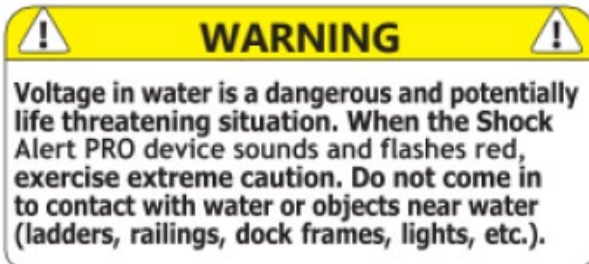
Device Indicators

Voltage Detection	Shock Alert Visible/Audible Indicator	App Graph Color	Voltage Gradient Levels
Less than Level 1	2 green flashes, no beep	Green	0 - 16 mV/ft
Level 1 Voltage Detected	1 yellow flash & 1 beep per second	Yellow	17 - 36 mV/ft
Level 2 Voltage Detected	2 orange flashes & 2 beeps per second	Orange	37 - 80 mV/ft
Level 3 Voltage Detected	3 red flashes & 3 beeps per second	Red	81 - 175 mV/ft
Level 4 Voltage Detected	4 red flashes & 4 beeps per second	Flashing Red	Greater than 175 mV/ft

Upon Completion Of Water Testing

Do not leave the Shock Alert PRO device in water for extended periods. Remove device from water following testing. If voltage is detected in water, carefully remove Shock Alert PRO from water using the provided tether. Do not reach into water to retrieve device. Press once on circular black button located at the top center of the Shock Alert PRO to turn off the device when not in use. This is to preserve battery life.

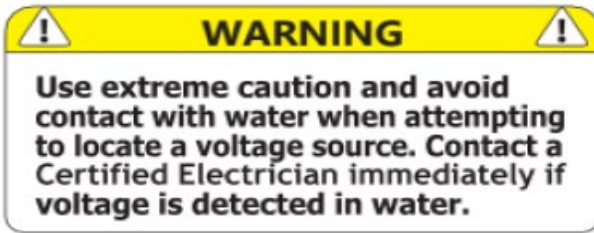
What To Do When Shock Alert PRO Detects Voltage Gradients



If Shock Alert Pro detects voltage in water, carefully follow the steps outlined below.

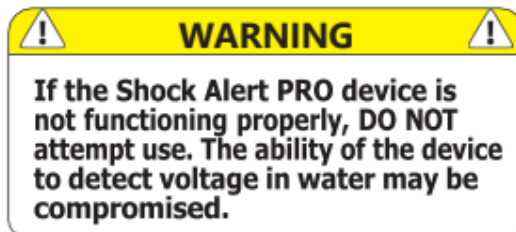
1. Do not panic.
2. Do not come in contact with water or objects in or near water.
3. If possible, turn off power to the area. It is important that you are aware of power shut off areas surrounding your pool, dock, marina, etc.
4. If a person or animal is in the water call 911 immediately for emergency assistance. Do not attempt to enter water.
5. Contact a Certified Electrician.

How to Locate Voltage Source



Continue to use the rope tether to pull the Shock Alert PRO device around the perimeter of the pool, dock, fountain, etc. As you move closer in proximity to the source of electricity, the number of LED flashes and audible beeping sounds will increase until they reach the maximum number of indicators: Four (4) red LED flashes and four (4) audible beeps per second. Simultaneously, the Voltage Gradient Numerical and Graphical display on the Shock Alert PRO app will reflect the voltage level present, and will change color when the next voltage threshold is reached until it reaches the maximum indicator: more than 175 mv/ft. This method of watching the Shock Alert PRO device for beeping/ flashing and watching the Shock Alert PRO app for voltage level increases/decreases may, in some cases, assist in locating the source of fault in a body of water.

Troubleshooting



Connection

- Make sure the Shock Alert PRO is powered on
- Ensure Bluetooth is enabled on your mobile device
- If your device doesn't appear, tap "Scan Again"

Tips for Optimal Use

- Keep your mobile device within Bluetooth range of the Shock Alert PRO
- Regularly check for app updates to ensure optimal performance
- Monitor your session history to identify water quality patterns
- Ensure your subscription is active for full feature access

Battery Low

If the Shock Alert PRO device will not turn on, recharge battery (See Getting Started, Page 8-9). If the Shock Alert PRO device is not functioning properly, check for low battery signals on the Shock Alert PRO device and in the Shock Alert PRO app: If the device is indicating low battery, recharge battery (See Getting Started, Page 8-9).

Visible/Audible Indicator	Battery	Voltage Detection
1 green flash per second, 2 beeps per 4 seconds	Battery Not Good	No Voltage Detected
4 red flashes per second, 2 beeps per second	Battery Not Good	Voltage Detected

Profile Management

Navigate to "Profile" screen to access your account information and settings.

To update this information, tap "Edit" in the top right corner.

Cancel subscription at any time by selecting "Cancel Subscription" and following the prompts. Your subscription will remain active until the end of the current billing period. You can resubscribe at any time.

Account Security Tips

- Keep your email and address information current for important notifications
- Change your password regularly for enhanced security
- Log out when using shared devices
- Contact support if you notice any unauthorized account activity

***Your profile information is securely stored and used only for account management and service delivery purposes.**

Support

If you experience connectivity issues, power device off and back on or contact customer service at 1-844-NO SHOCK (667-4625)

WARNING

If Shock Alert Pro device is not functioning properly, DO NOT ATTEMPT TO USE DEVICE. DO NOT ATTEMPT TO DISASSEMBLE OR ALTER the device; doing so could result in personal injury, and will void the limited warranty (See Limited Warranty, page 23). Contact manufacturer immediately at 1-844-667-4625 or customerservice@shockalert.com. Products under warranty may be returned to the manufacturer for replacement. See Limited Warranty (page 23) for full warranty details.

PROPER CARE AND MAINTENANCE:

Dirt or debris on probes can affect the Shock Alert PRO device's ability to make proper readings. Periodically clean the Shock Alert PRO device and metal probes on the bottom by wiping with dry cloth or a damp cloth with mild detergent. Do not use harsh chemicals, abrasives or solvents. Using these materials may damage the device and result in improper readings. When not using the device for an extended period of time, store in a cool dry place at room temperature.

Device Specifications

Size (HxWxL)	3 in. x 7.5 in. x 3 5/8 in. (7.62 cm x 19.05 cm x 9.2075 cm)
Weight	.80 lbs (364 grams)
Battery Type	Li Ion 3.6V
Max Electricity Withstand In Water	120V AC (Measurement Category II)
Min Operating System Requirements	iOS Version 12.0 Android Version 5.0

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SHOCK ALERT PRO® LLC PRODUCTS ARE WARRANTED AGAINST DEFECTIVE MATERIALS OR WORKMANSHIP FOR A PERIOD OF ONE YEAR FROM DATE OF PURCHASE. Any part returned to us within this warranty period showing defects in material or workmanship will be renewed or replaced F.O.B. factory without charge. WE LIMIT THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. This warranty, which is given expressly and in lieu of all other expressed warranties, constitutes the only warranty made by the Company. Warranty applies only to the original purchaser, who buys a new unit through manufacturer or authorized seller and is not transferable. This limited warranty does not cover any damage due to: (a) transportation; (b) storage; (c) improper use; (d) failure to follow the product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear; or (h) external causes such as accidents, abuse, or other actions or events beyond our reasonable control.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. In order to obtain warranty service, you must call the Company's service department at 1-844-NO-SHOCK (1-844-667-4625) within one year from the date of purchase.

THE LIABILITY OF THE COMPANY IS LIMITED TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PARTS. IN NO CASE WILL THE COMPANY BE LIABLE FOR DAMAGE OR LOSS INCURRED BECAUSE OF INTERRUPTION OF SERVICE OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, LABOR, OR EXPENSE REQUIRED TO REPAIR OR REPLACE DEFECTIVE UNITS. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

NOTE: WARRANTY IS VOID IF THE TOP COVER OF THE DEVICE HAS BEEN REMOVED.

US Patents: 9,285,396 8,643,360 #8,686,713 and additional patents pending.

Distributed by:
Shock Alert® LLC
2977 Hwy K, #286
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Phone: 1-844-NO-SHOCK (1-844-667-4625)

Direct general and technical inquiries to: customerservice@shockalert.com

www.ShockAlert.com

WHAT IS SHOCK ALERT PRO?

The Shock Alert Pro was designed to prevent electric shock drowning by detecting voltage gradients in water, alerting you when electricity is present, and helping to locate the electricity source.

Download the app for your Apple or Android device and connect it with your Shock Alert Pro to:

View actual voltage gradient levels in real time

Watch as voltage levels increase to help identify the problem's origin

Record data sessions (subscription required to record data)

Save recorded sessions, attach photos, and share recordings via email (subscription required to save and share data)

What is Electric Shock Drowning? When an individual comes into contact with electrified water, the electricity present will typically take the path of least electrical resistance through the body. If the voltage differential is sufficiently high, the current flowing through the body can result in temporary paralysis and the inability to swim. Drowning caused by electrical voltage gradients present in water is known as Electric Shock Drowning.

How does Shock Alert PRO work? Shock Aler PRO has three probes at the base of the device designed to detect voltage gradients in water, and will notify the user with a visual and audible alert when a voltage level of 17mV/foot or higher is detected. Shock Alert PRO may also be used to help locate the source of voltage in water – visible and audible indicators will intensify as increased levels of voltage are detected.

Where to use Shock Alert PRO?

- Fresh or chlorinated water
- Saltwater pools
- Concrete, gunite and vinyl lined pools
- Pools, docks, marinas, or fountains/water features
- **DUE TO THE ISULATING EFFECTS OF FIBERGLASS, Shock Alert PRO IS NOT FOR USE IN FIBERGLASS POOLS OR HOT TUBS**

When to use Shock Alert PRO?

- When servicing pool
- After installation
- After winterization/opening pool
- After renovations
- When conducting pool or water feature inspections
- If anyone feels tingling in pool, dock or water feature
- Routinely before entering

SHOCK ALERT, LLC.

O'FALLON, MO 63368

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